

CLUB INFO

CONTACTS

Front Desk (General Inquiries)

desk@ehitennis.com
513-871-8717

GM/ Pro Shop

Brandon Clark
brandon@ehitennis.com

Tennis Director/Interclub Coordinator

Brian Clark
brian@ehitennis.com
513-609-4360

OPEN HOUSE

**Sat. August 20th
8AM-5PM**

Free Court Time

**Free Adult Cardio
8:30 - 10 AM**

**ONE DAY
PRO SHOP SALE**

EASTERN HILLS MOBILE APP

- 1) Download "Eastern Hills Indoor Tennis Club" App from the App Store or Google Play Store
- 2) Use the same login as the website (see instructions for setting up online account)
- 3) All classes and discounted court time are under the "Classes" tab at the bottom

Dress Code: All players must wear clean, flat-soled, non-marking tennis shoes. **Please no clay court shoes.**

Payment Policy: EHI is a "pay-as-you-go" club; therefore, all classes, memberships, lessons and court time must be paid up-front. EHI does require a credit card be placed on file. However, you may deposit money into your account. Any 15-day outstanding balances will include a \$10 fee. We accept cash, checks, MasterCard, Visa and Discover. We are happy to arrange payment plans. Please contact Steve Clark at steve@ehitennis.com for details.

Guest Policy: All guests must register at the front desk. The guest fee is \$10 plus regular court charges. Guest fee for private lesson is \$20 per guest. Guests must accompany a member. Guests may play three times in a season before being required to join. It is the member's responsibility to sign guests in at the desk and pay the fee. Abuse of guest privileges will result in membership cancellation without refund.

There are no guest fees during the summer season.

Court Cancellation: Courts must be canceled at least 24 hours in advance to avoid being charged.

Lockers: Please use EHI issued locks. See front desk for details. Personal locks left on a locker will be removed.

Emergency Defibrillator: Located at the bottom of the stairs behind court 3.

Unattended Children:

For the safety of your children and the comfort of all members, children eleven years and under must be accompanied by an adult.

Gift Certificates: Gift certificates can be used for our pro shop, court time, lessons and/or membership.

Instructions for setting up online account and placing your credit card on file. REQUIREMENT!

- 1) Go to www.ehitennis.com
- 2) Click on "Court Sheet" on the top menu
This will redirect you to our online reservation software
- 3) First time users will hit "Access my account" button on the lower left
If you have already set up an account please login
- 4) If you select access my account please wait for email link to be sent to you regarding your login
- 5) Once logged in select "View My Info" from the menu on the left
- 6) Scroll down to "Billing Information"
- 7) Select "Edit" in the top right corner
- 8) Under "House Charge" please select credit card
- 9) Type in all credit card information
- 10) Please make sure "Available on POS" reads "yes" DONE!!