CLUB INFO

<u>Dress Code:</u> All players must wear clean, flat-soled, non-marking tennis shoes. **Please no clay court shoes.**

Payment Policy: EHI is a "pay-as-you-go" club. Therefore, all classes, memberships, lessons and court time must be paid up-front. EHI does require a credit card be placed on file. However, you may deposit money into your account. Any 15-day outstanding balances will include a \$10 fee. We accept cash, checks, MasterCard, Visa, Amex and Discover. We are happy to arrange payment plans. Please contact Steve Clark at steve@ehitennis.com for details.

Guest Policy: All guests must register at the front desk. The guest fee is \$10 plus regular court charges. Guest fee for a private lesson is \$20 per guest. Guests must accompany a member. Guests may play three times in a season before being required to join. It is the member's responsibility to sign guests in at the desk and pay the fee. Abuse of guest privileges will result in membership cancellation without refund. There are no guest fees during the summer season.

Lockers: See front desk for details. Personal locks left on a locker will be removed.

Emergency Defibrillator: Located at the bottom of the stairs behind court 3.

Unattended Children: For the safety of your children and the comfort of all members, children eleven years and under must be accompanied by an adult.

<u>**Gift Certificates:**</u> EHI gift certificates can be used for our pro shop, court time, lessons and/or membership.

Ball Machine: \$10/use plus court fee. To make certain users return the remote, we please ask that you leave your keys or wallet at the front desk.

Adult and Junior "Walk-On" Special: Reserve a court within one hour in advance and receive a discount rate. Adults: \$22 per hour. Juniors: FREE. All "Walk-ons" must be paid for up-front. If not, players will be billed the full court rate. "Walk-ons" available from 9 am -10 pm Sep. 5th - May 12th. No holiday "walk-ons". All players must be members to qualify. "Walk-on" court rate is not available during the summer season.

Court Reservations: You may reserve a court seven days in advance. Calls will not be taken before 8 am. Names of all players must be given at the time of the reservation or the player calling may be charged for the full amount of the court time.

<u>Court Cancellation:</u> Courts <u>must</u> be cancelled at least 24 hours in advance to avoid being charged.

Membership Cancellations: Membership cancellation will be accepted and refunded should a member have a long term injury or is moving out of the Greater Cincinnati area. Otherwise, all membership refunds will be charged a \$35 processing fee. Refunds will be prorated.

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Sat. August 19th 8AM-5PM

Free Court Time Free Adult Cardio 8:30 - 10 AM

HOURS*

Monday - Thursday 7 am - 11 pm

Friday 7 am - 9 pm

Saturday 7 am - 8 pm

Sunday 8 am - 10 pm

SUMMER HOURS*

Monday - Wed. 8 am - 8:30 pm

Thursday 8 am - 9 pm

Friday 8 am - 3 pm

Saturday 8 am - 2 pm

Sunday TBD

*Hours are subject to change based on court bookings and weather

CONTACTS

Address: 669 Wilmer Ave. Cincinnati, OH 45226

Phone number: (513) 871-8717 Email: info@ehitennis.com

> **GM/ Pro Shop** Brandon Clark brandon@ehitennis.com 513-609-4362

Tennis Director/Interclub Coordinator Brian Clark brian@ehitennis.com 513-609-4360